



**Information Technology Services
Security Control Standards**

NIST Control Family – Maintenance

CONTROL NUMBER	CONTROL NAME	PRIORITY	REVISION DATE	NEXT SCHEDULED REVIEW DATE
MA-5	Maintenance Personnel	P2	4/15/2020	4/15/2021

I. Statement

Tarleton approves and monitors nonlocal maintenance and diagnostic activities; allows the use of nonlocal maintenance and diagnostic tools only as consistent with policy and documented in the security plan for the information system; employs strong authenticators in the establishment of nonlocal maintenance and diagnostic sessions; maintains records for nonlocal maintenance and diagnostic activities; and terminates session and network connections when nonlocal maintenance is completed.

II. Applicability

This Control applies to all Tarleton network information resources. The intended audience for this Control includes all information resource owners, custodians, and users of information resources.

III. Risk Statement

Unauthorized visitors gain physical access to facilities due to insufficient physical entry controls.

IV. Implementation

Tarleton allows only authorized personnel to perform maintenance on the information system.