

# COMPLIMENT OR COMPLAINT PROCESS



## RACIAL PROFILING

In 2001, the Texas legislature passed a law prohibiting "Racial Profiling". Police Officers may not take any enforcement initiating action based on an individual's race, ethnicity, or national origin rather than on the individual's behavior or on information identifying the individual as having engaged in criminal activity. "Racial Profiling" by officers is strictly prohibited by the Tarleton Police Department. Officers who violate this policy are subject to investigation by the Chief of Police or his designee within a reasonable period of time, not to exceed 10 working days. The complainant shall receive notice of the disposition within a reasonable period of time, not to exceed 5 working days after the completion of the investigation.

**For More information, please contact  
Tarleton State University  
Police Department**

(254) 968-9002

[Police@tarleton.edu](mailto:Police@tarleton.edu)

[www.tarleton.edu/police](http://www.tarleton.edu/police)

895 N. Harbin Stephenville, TX 76401

**For Emergencies call 911**

We are committed to investigating any alleged misconduct or criminal conduct against any member of the Tarleton Police Department. We are professionals and every officer of this department is required to uphold the highest standards of the Law Enforcement Profession.

## FILING A COMPLAINT OR COMPLIMENT

To make a compliment or file a complaint against a member of the Tarleton Police Department you may contact the Assistant Chief of Police or any supervisor in his absence during business hours either by calling (254) 968-9002, emailing [police@tarleton.edu](mailto:police@tarleton.edu) or coming to the office, located at 895 N. Harbin Dr.

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All compliments or complaints will be accepted by the Assistant Chief of Police or the supervisor on duty. Each will be reviewed by the Police Chief and the Assistant Chief of Police for investigation, a disposition will be rendered based on all available factual information. At completion of the investigation, the complainant will be notified of the final disposition.

## DISPOSITION OF COMPLAINTS

**Each personnel complaint shall be classified with one of the following dispositions:**

- **Unfounded** - When the investigation discloses the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded.
- **Exonerated** - When the investigation discloses that the alleged act occurred but that the alleged act was justified, lawful and/or proper.
- **Not Sustained** - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.
- **Sustained** - When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct.



**TARLETON  
STATE UNIVERSITY**

Member of The Texas A&M University System

**Tarleton State University Police Department**  
895 N Harbin Dr. (Corner of Harbin and Frey)  
Monday - Friday: 8:00 am - 5:00 pm  
254-968-9002

[www.tarleton.edu/police](http://www.tarleton.edu/police)  
[Police @tarleton.edu](mailto:Police@tarleton.edu)