Stakeholder Engagement Data Summary – Report #

Stakeholder Focus Group Description: Staff
UPC/PTF Member(s) Reporting: Melissa Becker, Susan Burton
Number of Focus Group Participants: 50+

Brief Engagement Activity Description: Staff members were sent an electronic survey through the Tarleton email system. Participants answered 9 open-ended questions. Answers were anonymous and not all participants answered all questions, an exact number of participants are unavailable.

Summary of Feedback:
1. What makes Tarleton State University exceptional in how the administration Tarleton treats staff members? 43 responses: Some indicated a negative change in the importance of staff in the TSU family and mission; Some believed staff are treated exceptionally by administration.
2. What makes Tarleton State University exceptional in how faculty members treat staff members? 45 responses: Some faculty members are not considerate of staff members; Faculty members view staff as co-workers and value their contributions to the university.
3. How can Tarleton administration improve staff support? 48 responses: Treat better/pay higher salary based on merit; Increased enrollment should equal increased staff; Improved communication; Outsourcing is a concern; Offer flextime.
4. Should Tarleton continue to increase enrollment and if so, how fast? Please explain the reasoning/thinking behind your response. 54 responses: Yes-with new staff/faculty positions; secure infrastructure; classroom space, housing and parking must grow too (48); No-catch up on the new growth, retrain the students we have (6)
5. To what student need should Tarleton respond? Please explain the reasoning/thinking behind your response. 50 responses: Parking, Advising, Affordable housing (40); Other (10)
6. List three (3) things Tarleton said "yes" to and I’m glad we did! 48 responses: Nursing Building, Southwest Metroplex, Welcome Center, Closed streets; Birthday off.
7. List three (3) things Tarleton said "yes" to and I wish we had not. 47 responses: Xerox; HUB vending; Outsourcing; Midlothian; Transitions week (too long); Creating all the Executive VPs and Assistant VPs; Not replacing retired staff (waiting periods before rehires) Concur; Working Labor Day; Noel-Levitz; Two-year live on campus requirement.
8. What one issue do we really need to talk about at Tarleton but we don’t? Please explain the reasoning/thinking behind your response. 46 responses: Reliance on adjunct faculty members; Parking; Salaries for staff; Morale of faculty and staff members; Business Services; Outsourcing.
9. Describe Tarleton State University in 20 years. 41 responses: Top heavy-how many more VPs does this university need?; Continued enrollment growth in Stephenville and Off-campus sites; Parking garages; Strong Nursing, Education and Agriculture programs; Division One athletic member; Texas A&M Stephenville.