Demographics:

- **One Semester**: 75 (33%)
- **Two Semesters**: 8 (4%)
- **Three Semesters**: 61 (27%)
- **Five Semesters**: 30 (13%)
- **Six Semesters**: 3 (1%)
- **Seven Semesters**: 11 (5%)
- **Eight Semesters**: 8 (4%)
- **Nine Semesters**: 8 (4%)
- **Ten Semesters**: 3 (1%)
- **Eleven Semesters**: 3 (1%)
- **Twelve Semesters**: 4 (2%)
- **Thirteen or More Semesters**: 5 (2%)
- **Other**: 7 (3%)
What programs or services should improve to meet your needs as a student?

**Implications for CII**
- Investigate a better online course management system or improvements to the existing course management system.
- Encourage all faculty to use the “new” Blackboard.
- The use of Blackboard in the classroom is absolutely fantastic and helpful! However, I believe it should be required for all teachers to use it because it's an easy way for students to keep up with their progress in each individual class so that there aren’t any surprises at the end of the semester.
- Use video conferences where students could meet their professors via the internet.

**Implications for Parking Office**
- Provide better parking for Tarleton Students.
- Build a parking garage.
- Customer service training for police officers.
- Provide specialized parking for student workers.
- Provide specialized parking for commuter students.
I think the library services and computer labs should be updated at the Fort Worth campus.

**Implications for Dining Services**
- Provide “to go” lunches for students.
- Provide straws in the dining hall.
- Provide dining selections for students who are lactose intolerant (i.e. - milk, cheese, etc.)

**Implications for Enrollment Management**
- Offer better financial aid/scholarships
- Provide help in the registrar’s office during the day (especially around lunchtime).
- Provide more tuition payment options.
- More efficiency at the financial aid office during busy times.
- More streamlined process for registering for classes through Gateway.

**Implications for Student Life**
- Provide more programs for returning students.
- Provide more alcohol/drug abuse and sexual assault awareness training on campus.
- Provide student outreach for students outside of Tarleton Round-Up.
- Provide enough housing for all students on campus.
- Enlarge the Rec center to better suit the growing population of students. (3 basketball courts simply isn't enough for the number of people who want to play volleyball, basketball, and badminton at the same time).

**Implications for Student Success and Multicultural Initiatives**
- Better advertising of all tutoring and academic help services on campus (i.e. - Spanish lab, etc.).
- Improvement of Academic Advising Services.
- Provide more support for the PSA (Program for System Admission) students.
- Ensure that tutors are knowledgeable about the subject they are tutoring in.
- Provide SI sessions during the daytime (especially helpful for commuters).
- Provide Degree Works training for students.

**Implications for College of Graduate Studies**
- Provide targeted services for graduate students (in addition to library services).
- Provide more welcome programming for graduate students (i.e. - campus tour prior to beginning classes).
- Offer training for registrar's office personnel on how to handle the specific needs of grad students.

**Implications for Information Technology**
- Provide access to Adobe Suite software in the library.
- One username and one password should be able to access the entire system. Ducktrax, Gateway, and Blackboard (though BB9 is proving to be a little better).

**Implications for Dick Smith Library**
- Offer more study hours in the library.

**Implications for All Academic Colleges**
- Offer more courses online.
- Offer more classes to meet the needs to full-time, working students.
- Provide a one-stop shop for students who have questions via e-mail. (i.e. - “if you ask the office or teachers you'll get a different answer from each person you ask. This should be a single email address, for example, so that inquiries can be routed by the administration promptly.”
- Suggestion: If a teacher is simply not performing to expectations during the course of the semester, so that it can be addressed and corrected immediately, rather than waiting until the end of the semester.
- Employ more full time faculty who can help people who call in or go by.

**Implications for Tarleton Bookstore**
- Improve customer service for off-campus students.

**Implications for Off-Campus Locations**
- Provide a larger library and more library services for students in Waco and Fort Worth.
- Provide more programming and services for Waco students (similar to MCC programs).
- Provide course mentors for online graduate students. “I would like to have a mentor that is able to vouch for my effort that I have put into graduate school. Someone that I can use as a reference.”
- Provide more face to face classes at SW campus.
- Communicate with the Southwest Metroplex students more on the different programs or services available at that campus.
- Communicate with students before changing their campus code.
- Provide a targeted focus on academic advising.
- Involve Waco students in the happenings at the main campus.
- Provide a section of children's lit and a some teacher textbooks at the Hickman building library.
- Provide face-to-face and online classes for Waco students.
- Expand both the IT program and services at the Fort Worth campus.

**General Implications**
- Provide more on-campus employment for students.
- Provide additional customer service training opportunities for staff.
- More communication for students.
- Provide structure for online classes to make sure that all students have the same experience.

**Implications for Marketing and Communications Office**
- Sending information to our school email address is much easier and faster for relaying information.

**Satisfied Students**
I'm overall satisfied with the services here at Tarleton.
Tarleton does a great job of taking care of its students
Honestly, I think I am okay as of now with the programs already created.
I feel that the programs that I personally have used at Tarleton have met my standards and I cannot think of anything that really needed improvement.

**Implications for the Tarleton Printing Policy**
Student Comment - PRINTING POLICY!!! Most of the time I cannot add money to my Texan Bucks account. It needs to be easier. We should be allowed to pay with our debit/credit cards, or cash! I was almost late turning in my final project because I could not get it printed because the self-help site would not accept my money. The effort to save paper is RIDICULOUS if it costs students their grades.

**Implications for the College of Business Administration**
- Provide face-to-face alternatives for online courses.

**Implications for COST**
- Update science lab equipment.
- Offer a clinic for science help similar to the math clinic/writing center.